

## POTTERY WORLD LUXURY HOME DECOR AND DESIGN

### Preparing for the Arrival of your Fountain

Congratulations on your new fountain from Pottery World. Proper installation and maintenance of the fountain and its equipment is required for you to enjoy it for years. Follow the instructions below to set up your new fountain.

You will need to prepare a concrete pad or another solid surface for your fountain in a size appropriate for the fountain you have chosen. You will also need an outdoor grounded outlet that is ready to plug into your electrical pump. You can fill your fountain with a garden hose; a water source is not needed. Most fountains have no interlocking component parts; they are held together by gravity only. Gluing or cementing the parts together is usually not recommended. The fountain may need to be dismantled to replace the pump, its hardware, or to move it. Excessive weight or pressure on the fountain may cause it to fail. Keep children, pets, etc. from climbing, sitting, or leaning on the fountain. Wall fountains need to be supported behind by a wall, stable post or fence.

### How to Maintain Your Fountain:

Keep the water level in your fountain filled to the rim. The pump must always be completely submerged. Do not fill the fountain bowls with cold water when the fountain is hot to the touch or it may cause it to crack. Fill your fountain in the morning or evening when the fountain has cooled. Never let your fountain run dry or the pump may burn out. During the winter months, protect your fountain from freezing weather by draining the fountain, sealing it, insulating it and covering it with a weather-proof tarp. Dismantle and store it inside if possible. Keep your bowls free of leaves and other debris so the pump and plumbing does not clog. Cleaning the pump pre-filter is also recommended. Sealing your fountain or statuary with a masonry sealer annually will help reduce fading and weathering of the finish.

To help prevent algae and mineral deposits, Pottery World recommends using Pottery World Clarifier in your fountains. Our Clarifier also assists in preventing mosquito larvae. If the fountain develops algae, drain the water and scrub the fountain surface with a soft bristle brush. Be careful not to damage the finish. After cleaning the algae, let the fountain stand dry for at least 24 hours before refilling to allow all algae spores to die.

Never use pool chemicals, bleach, chlorine, bromide, or anti-freeze in your fountain for any reason. They can deteriorate the cement. Water loss due to splash, evaporation, and hairline fractures are to be expected. A drip line may fill when the fountain is on, but the water may siphon out when off. Make sure the drip line is above water line.

### Warranty - Please save your receipt:

Pottery World will cover pump failure for one year. The warranty is void if the pump has been obviously neglected (debris present or it's burnt out from running dry). The warranty is also void if the fountain is exposed to excessive heat with no water present or to freezing temperatures. Submersible lights are warranted for 6 months against manufacturer defects, provided they have not been modified, tampered with, or neglected.

We do not guarantee against hairline cracks as this is the normal nature of cement. Discoloration of the paint/stain and finishes are not covered under warranty. Cracks of a substantial nature (light will pass through) are covered within 6 months of installation. Management reserves the right to use its own discretion to repair warranty requests. Labor involved to repair or replace does not fall under warranty claims.

**\*\*ALL CEMENT FOUNTAINS WILL CRACK. THIS IS A NORMAL CHARACTERISTIC OF CEMENT AND IS NOT COVERED UNDER WARRANTY.\*\* Cracks can be repaired. Ask associate for details on repairing.**

**\*\*THE FINISH ON YOUR FOUNTAIN MAY PEEL OR FADE OVER TIME. THIS IS ALSO NOT COVERED UNDER WARRANTY.\*\* Touchup paint is available to be ordered from the manufacturer.**

Warranty does not apply to clearance fountains or any clearance items discounted 30% or more. These items are sold 'as is' and are a final sale. These items are non-returnable.

I understand the Warranty stated above X\_\_\_\_\_